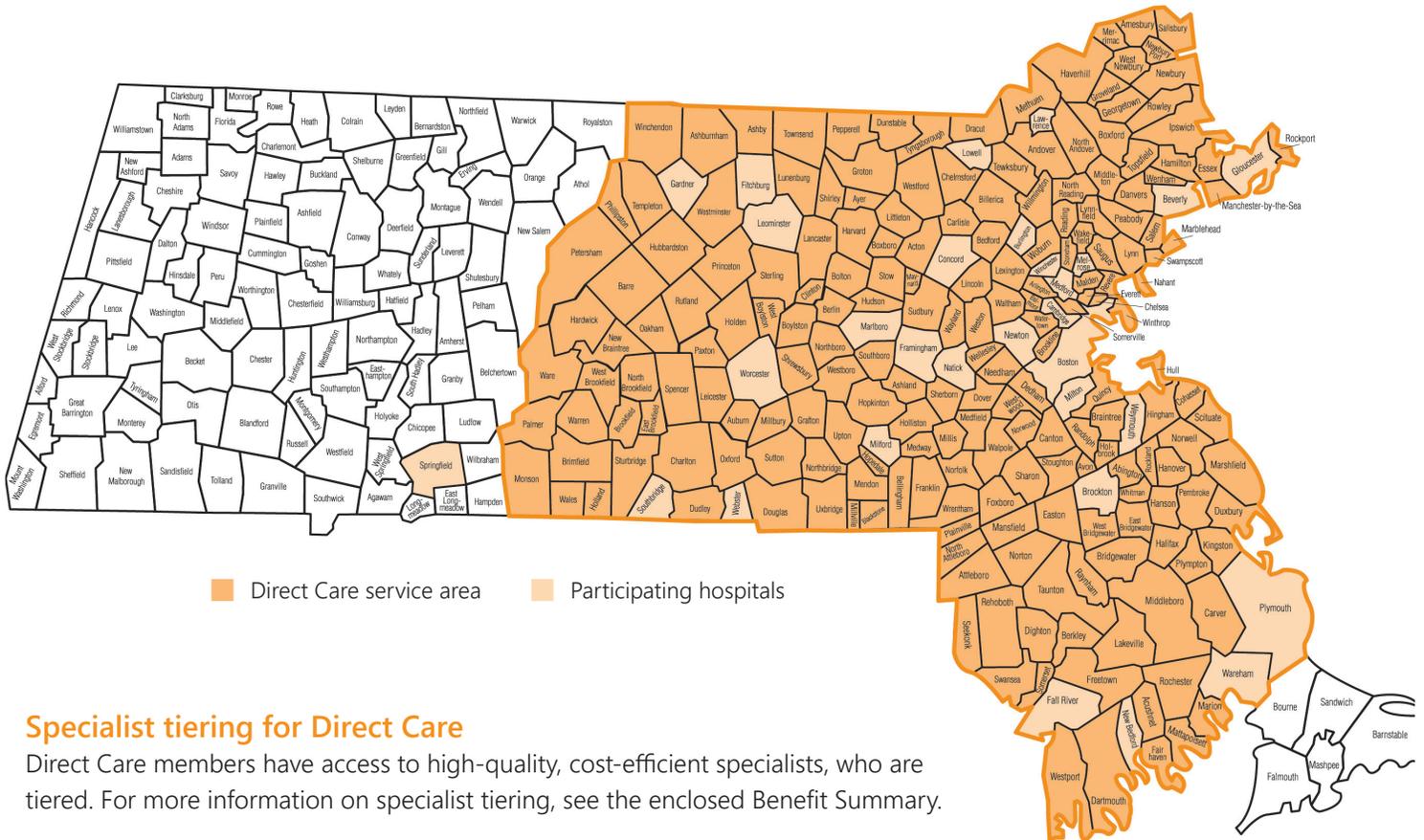


Direct Care

With Direct Care, a limited network product, you have access to local doctors and community hospitals you know and trust. These providers are carefully chosen for their medical excellence, patient access and innovation. There are more than 38,000 participating providers in the Direct Care network.



Specialist tiering for Direct Care

Direct Care members have access to high-quality, cost-efficient specialists, who are tiered. For more information on specialist tiering, see the enclosed Benefit Summary.

Direct Care provides guaranteed access for a second opinion and treatment for specialty services at several Boston teaching hospitals with the **Peace of Mind Program™**. All specialist visits are subject to a \$75 copay.

The medical centers included in the Peace of Mind Program are:

- Beth Israel Deaconess Medical Center
- Boston Children’s Hospital
- Brigham and Women’s Hospital
- Dana-Farber Cancer Institute
- Massachusetts General Hospital

To learn more about the Peace of Mind Program, see page 10.

Get more for less with Direct Care

- **Find your doctor.**
Visit fallonhealth.org/gic. Under “Tools for members,” click “Find a doctor.”
- **Receive** care from doctors and hospitals close to home and work.
- **Save** with \$0 wellness. (e.g.; routine physical exams, annual gynecological exams and well child visits)
- **Receive** worldwide emergency coverage.
- **Get paid** for participating in healthy activities. It Fits!—one of the state’s richest fitness benefits—reimburses up to \$200 per individual and \$400 per family!

Direct Care participating hospitals

Addison Gilbert Hospital – Gloucester
Athol Hospital – Athol
Beth Israel Deaconess Hospital – Milton
Beth Israel Deaconess Hospital – Plymouth
Beverly Hospital – Beverly
Brigham and Women’s Faulkner Hospital – Boston
Charlton Memorial Hospital – Fall River
Emerson Hospital – Concord
Harrington HealthCare – Webster
Harrington Hospital – Southbridge
Heywood Hospital – Gardner
Lahey Hospital and Medical Center – Burlington
Lahey Medical Center – Peabody
Lawrence General Hospital – Lawrence
Lawrence Memorial Hospital of Medford
Lowell General Hospital, Main Campus – Lowell
Massachusetts Eye and Ear, Main Campus, Boston
Lowell General Hospital, Saints Campus – Lowell
MelroseWakefield Hospital – Melrose

Mercy Medical Center, Springfield
MetroWest Medical Center – Framingham
Milford Regional Medical Center – Milford
Mount Auburn Hospital – Cambridge
New England Baptist Hospital – Boston
Newton-Wellesley Hospital – Newton
Saint Luke’s Hospital – New Bedford
Saint Vincent Hospital – Worcester
Signature Healthcare Brockton Hospital – Brockton
South Shore Hospital – South Weymouth
Tobey Hospital – Wareham
Tufts Medical Center – Boston
UMassMemorial HealthAlliance – Clinton Hospital, Clinton
UMassMemorial HealthAlliance – Clinton Hospital,
Fitchburg
UMassMemorial HealthAlliance – Clinton Hospital,
Leominster
UMass Memorial – Marlborough Hospital, Marlborough
Winchester Hospital – Winchester

Direct Care physician groups

Acton Medical Associates
Allied Pediatrics of Greater Brockton*
Brockton Area Primary Care, LLC *
Brockton Hospital
Cape Ann Medical Center
Cape Ann Pediatrics
Charles River Medical Associates
Community Health Connections
Greater Lawrence Family Health Center
Greater New Bedford Community Health Center
Hallmark Health
Harbor Medical
Harrington PHO Physician Hospital Organization
HealthCare South, P.C.*
HealthFirst Family Center (Fall River)
Heywood PHO
Highland Healthcare Associates IPA
Lahey Clinic Physicians
Lawrence Integrated Health Provider Network LLC
Lowell General PHO
Lower Merrimack Valley PHO
Mass Bay Medical Associates, LLC*

Merrimack Valley IPA*
Metrowest Quality Care Alliance*
Milton Primary Care, LCO*
Mount Auburn Cambridge IPA
Newton-Wellesley PHO
Northeast PHO
Pediatric Associates of Brockton, Inc.*
Pentucket Medical
Plymouth Bay Primary Care, LLC*
Primary Care Medical Associates*
Reliant Medical Group
Saint Vincent Medical Group
Signature Medical Group
Southboro Medical Group
Southcoast Physicians Network
South Shore Health Integrated Delivery Network
Southwest Boston Primary Care
Steward CMIPA
Trinity Health of New England Medical Groups
Tufts Medical Center Physicians Organization, Inc.*
Woburn Pediatric Associates, LLC*

*A New England Quality Care Alliance Group