As a Fallon Senior Plan™ Premier HMO or Fallon Senior Plan™ Premier Preferred PPO member, you have a hearing aid benefit of up to $500 toward the purchase of hearing aids every 36 months. To confirm your eligibility, please call Customer Service at the number listed below.

To use your hearing aid benefit:

1. Please bring the attached certificate to an in-network hearing aid provider. (PPO members, you may go to an out-of-network hearing aid provider, but you may pay more.)
2. Present the certificate to the cashier at the time of payment.
3. If the in-network provider does not accept the certificate, you may submit it directly to Fallon Health—at the address below—for reimbursement of your purchase for up to $500. Be sure to include a copy of your purchase receipt with the certificate.

Questions? Call Fallon Customer Service at 1-800-325-5669 (TRS 711), 8 a.m.–8 p.m., Mon.–Fri. (Oct. 1–Feb. 14, seven days a week).

Not redeemable in cash.

Return this form to:
Fallon Health
Attn: Claims Department
P.O. Box 15121
Worcester, MA 01521

Fallon Senior Plan is an HMO/HMO-POS plan with a Medicare contract. Enrollment in Fallon Senior Plan depends on contract renewal. The benefit information provided is a brief summary, not a complete description of benefits. For more information contact the plan. Limitations, copayments, and restrictions may apply. Benefits, formulary, pharmacy network, provider network, premium and/or copayments/coinsurance may change on January 1 of each year.

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