

Fallon Senior Plan™ Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 1-888-377-1980 (TRS 711), 8 a.m.–8 p.m., Monday–Friday (Oct. 1–March 31, seven days a week).

Understanding the Benefits

- Review the full list of benefits found in the *Evidence of Coverage (EOC)*, especially for those services that you routinely see a doctor. Visit fallonhealth.org/seniorplan or call 1-888-377-1980 (TRS 711) to view a copy of the *EOC*.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules

- In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/coinsurance may change on January 1, 2020.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
- Our HMO-POS plans allow you to see providers outside of our network (non-contracted providers). However, while we pay for covered services provided by a non-contacted provider, the provider must agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny care.



Fallon Health is an HMO/HMO-POS plan with a Medicare contract. Enrollment in Fallon Health depends on contract renewal.

2019 Fallon Senior Plan™ Member Change Form



Directions: Please complete and sign this form **only** if you want to make a change in your plan. It is important to read this entire form and the *Summary of Benefits* booklets for details on plan premiums, cost-sharing and benefits associated with each plan.

Member name and address		
Last name	First name	M.I.
Medicare number		
Street address		
City/town	State	ZIP
Phone number (___ ___ ___) ___ ___ ___ - ___ ___ ___		
Mailing address (only if different from your permanent street address)		
Street address		
City/town	State	ZIP

Yes, I want to change my plan choice for 2019 from _____
insert your current plan

The following table includes the 2019 plan choices and the corresponding monthly premiums.

Please check which plan you want to enroll in:

Fallon Senior Plan options	If you live in one of the following counties:					
	Worcester, Franklin	Hampden, Hampshire	Essex, Suffolk, Plymouth	Middlesex, Norfolk, Bristol	Barnstable	Berkshire
FSP Flex Enhanced Rx HMO	<input type="checkbox"/> \$0 month (034-06)	<input type="checkbox"/> \$0 month (034-05)	<input type="checkbox"/> \$0 month (034-08)	<input type="checkbox"/> \$0 month (034-09)	—	—
FSP Super Saver Rx HMO	<input type="checkbox"/> \$22 month (032-06)	<input type="checkbox"/> \$16 month (032-05)	<input type="checkbox"/> \$22 month (032-08)	<input type="checkbox"/> \$22 month (032-09)	<input type="checkbox"/> \$28 month (032-04)	<input type="checkbox"/> \$22 month (032-07)
FSP Saver HMO	<input type="checkbox"/> \$93 month (029-06)	<input type="checkbox"/> \$8 month (029-05)	<input type="checkbox"/> \$44 month (029-08)	<input type="checkbox"/> \$44 month (029-09)	<input type="checkbox"/> \$91 month (029-04)	<input type="checkbox"/> \$59 month (029-07)
FSP Saver Enhanced Rx HMO	—	<input type="checkbox"/> \$50 month (030-05)	<input type="checkbox"/> \$72 month (030-08)	<input type="checkbox"/> \$72 month (030-09)	<input type="checkbox"/> \$112 month (030-04)	<input type="checkbox"/> \$93 month (030-07)
FSP Saver Enhanced Rx HMO-POS	<input type="checkbox"/> \$103 month (013)	—	—	—	—	—
FSP Standard Enhanced Rx HMO	<input type="checkbox"/> \$218 month (015)	—	—	—	—	—
FSP Plus Enhanced Rx HMO	<input type="checkbox"/> \$275 month (031-06)	—	<input type="checkbox"/> \$173 month (031-08)	<input type="checkbox"/> \$173 month (031-09)	<input type="checkbox"/> \$227 month (031-04)	<input type="checkbox"/> \$206 month (031-07)
FSP Plus Enhanced Rx HMO-POS	—	<input type="checkbox"/> \$126 month (033)	—	—	—	—

Please mail white copy to:

Fallon Health, Attn: Enrollment and Billing Operations, 10 Chestnut St., Worcester, MA 01608.

Keep yellow copy for your records.

If you enroll in an option that does not have a monthly premium and we determine that you owe a late enrollment penalty (or if you currently have a late enrollment penalty), we will need to know how you would prefer to pay it. Please select a payment option from below to pay a late enrollment penalty.

If you enroll in a plan with Medicare prescription drug coverage that has a monthly premium and we determine that you owe a late enrollment penalty (or if you currently have a late enrollment penalty), you will pay this through the payment option you select below because it will be included with your monthly premium.

For more information on premiums and prescription drug costs based on your income, please refer to the back page.

Plan premium payment options

Please check the box next to the payment option that you would like. If you do not select a method of payment, we will bill you monthly.

- Receive a bill monthly.**
- Automated clearinghouse (ACH)** transfer from your checking or savings account each month.
If you choose this option, we will contact you for more information.
- Credit card (Discover, MasterCard or VISA)** If you choose this option, we will contact you for more information.
- Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check.**
(The Social Security deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)

I get monthly benefits from: Social Security RRB

Please read the important information on the back and sign below.

I understand that my signature (or the signature of the person authorized to act on behalf of the individual under the laws of the state where the individual resides) on this form means that I have read and understand the contents of this form. If signed by an authorized individual (as described above), this signature certifies that: 1) this person is authorized under state law to complete this enrollment and 2) documentation of this authority is available upon request from Medicare.

X

Your signature/authorized representative

Date

If you are the authorized representative, you must provide the following information:

Name (printed) _____

Relationship to Enrollee _____

Address _____

Phone number (_____) _____

**If you need help completing this form, call us at 1-800-325-5669
(TRS 711), 8 a.m.–8 p.m., Monday–Friday. (Oct. 1–March 31, seven days a week.)**

Please check the box below if you would prefer us to send you information in another accessible format:

- Braille Audio tape Large print

STOP**Please read the important information below.****STOP**

Fallon Health is a plan that has a contract with the Federal government.

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with Fallon Health, he/she may be paid based on my enrollment in Fallon Senior Plan.

Release of information: By joining this Medicare health plan, I acknowledge that the Medicare health plan will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations. I also acknowledge that Fallon Health will release my information including my prescription drug event data (if applicable) to Medicare, who may release it for research and other purposes which follow all applicable federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan. I understand that people with Medicare aren't covered under Medicare while out of the country except for limited coverage near the U.S. border.

I understand that beginning on the date Fallon Senior Plan coverage begins, I must get all of my health care from Fallon Senior Plan, except for emergency or urgently needed services or out-of-area dialysis services. Services authorized by Fallon Senior Plan and other services contained in my Fallon Senior Plan *Evidence of Coverage* document (also known as a member contract or subscriber agreement) will be covered. Without authorization, **NEITHER MEDICARE NOR FALLON SENIOR PLAN WILL PAY FOR THE SERVICES.**

Information on premiums and prescription drug costs based on your income:

If you enroll in a plan with Medicare prescription drug coverage and you are assessed a Part D-Income-Related Monthly Adjustment Amount (IRMAA), you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or the Railroad Retirement Board (RRB). DO NOT pay Fallon Health the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay for 75% or more of your drug costs, including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify won't have a coverage gap or a late enrollment penalty. Many people qualify for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for Extra Help online at www.socialsecurity.gov/prescriptionhelp.

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium for this benefit. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover.

<p>BROKER/AGENT INFO: Prior insurance: _____ Requested effective date: _____ Election type: _____ Agency name (if applicable): _____ Broker/agent name: _____ Mass. Lic#: _____ SOA form received: <input type="checkbox"/> Yes <input type="checkbox"/> No If no, why: _____</p>	<p>ENROLLMENT DEPT USE ONLY:</p>
<p>FALLON USE ONLY: RTS verification: <input type="checkbox"/> Yes <input type="checkbox"/> No QNXT attribute needed: <input type="checkbox"/> Yes <input type="checkbox"/> No Date received: _____ Method of receipt: _____ Telephonic: <input type="checkbox"/> No <input type="checkbox"/> Yes If yes, confirmation number: _____ <input type="checkbox"/> ICEP/IEP: _____ <input type="checkbox"/> AEP: _____ <input type="checkbox"/> SEP (type): _____ <input type="checkbox"/> Not eligible: _____ Sales staff initials: _____ Plan ID#: _____ Effective date of coverage: _____</p>	