
Introducing

The Employee Advantage

Provided by UMass Memorial Health Care

Powered by FCHP

The Employee Advantage

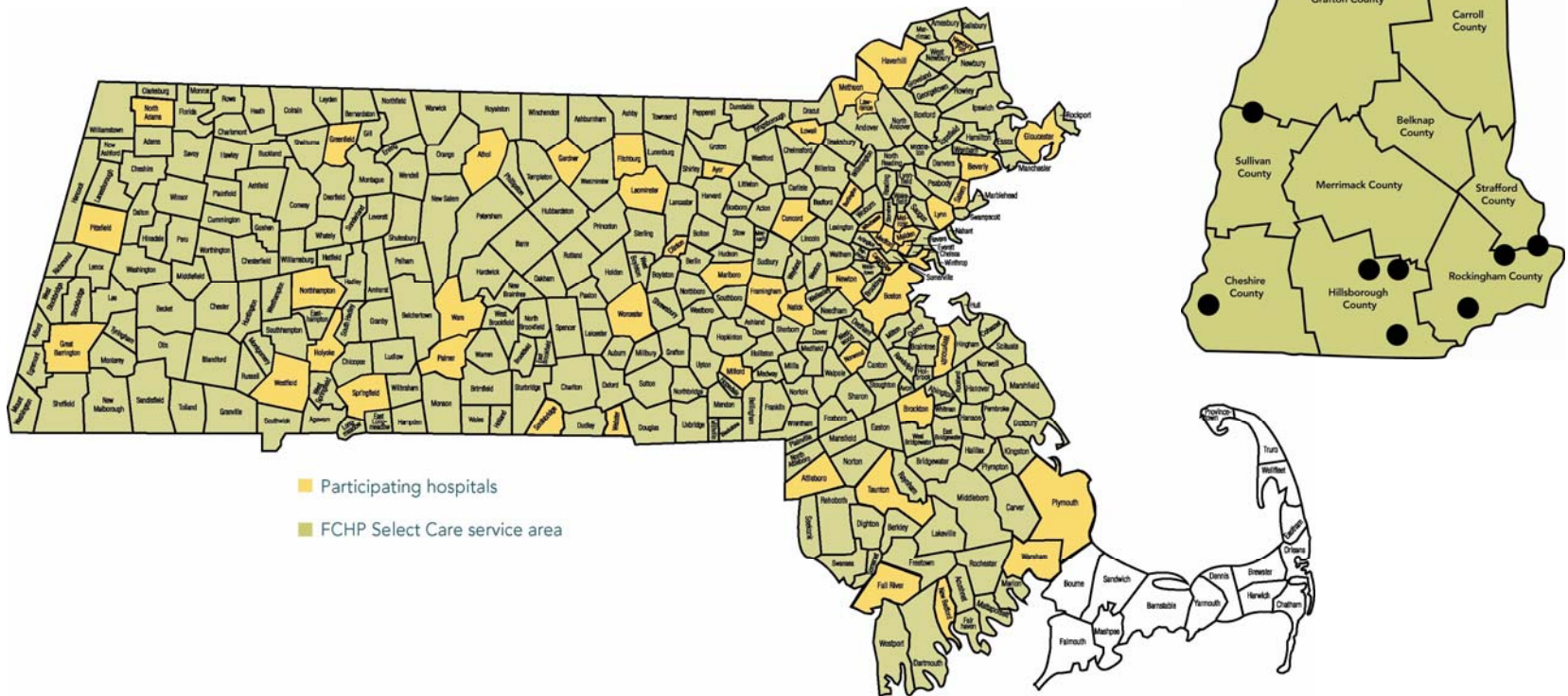
- A tiered HMO health insurance plan provided by UMass Memorial Health Care for their own employees.
- Developed in partnership with Fallon Community Health Plan.
- Members have access to the entire FCHP Select Care network.
- BUT members pay less out-of-pocket when they see UMass Memorial Health Care physicians.

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Service area

Massachusetts and Southern New Hampshire



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FCHP Select Care network

- The Employee Advantage plan is powered by the FCHP Select Care network.
- All FCHP Select Care network providers accept The Employee Advantage.
- Members of The Employee Advantage must choose a PCP from the network, and they must receive PCP referrals for specialty care.
- To provide services to a member of The Employee Advantage, you must be an FCHP Select Care contracted provider.
- Members of The Employee Advantage have access to the Peace of Mind™ Program.

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The Employee Advantage tiering

- UMass Memorial member hospitals, providers and affiliated providers make up Tier 1.
- The remainder of the FCHP Select Care network makes up Tier 2.
- If a member chooses to see a Tier 1 specialist, that member will pay a lower copay than if he/she chooses to see a Tier 2 specialist.

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The Employee Advantage extras

- **It Fits!**—annual fitness reimbursement of \$600 for families and \$300 for individuals can be used for healthy activities like school & town sports programs, ski lift tickets, gym memberships, Weight Watchers®, fitness classes & more!
- **\$0 wellness visits**—routine physicals with no out-of-pocket expense.
- **Oh Baby!**—program for new and expecting parents that includes a free car seat, home safety kit, prenatal vitamins, and reimbursement for childbirth classes—all at no extra cost!
- **Eyewear**—discounts on frames and lenses, nonprescription sunglasses and contact lenses at participating optical shops.
- **Naturally Well**—discounts on chiropractic care, acupuncture and massage therapy services, as well as vitamins and fitness equipment.
- **Cosmetic Surgery reimbursement**—An annual \$500 reimbursement per contract that can be used for procedures received at the UMass Memorial Cosmetic Surgery Center.

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Sample ID card

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An FCHP Select Care network plan

OV\$ \$25 PE\$ 0 SPEC \$20/\$25

Rx N GOPAYS N/A

ER\$ \$100 INPS 0 SDS \$100

NAME John Doe


ID# 1234567890 HCO XXX DB N

Members

Customer Service: 1-877-498-1188 TDD/TTY: 1-877-608-7677
Nurse Connect Line (24 x 7): 1-800-609-6175 TDD/TTY: 1-800-848-0160
Beacon Health Strategies: 1-888-421-8861 TDD/TTY: 1-781-994-7660
(Behavioral Health Services)

Providers

Eligibility verification: 1-866-ASK-FCHP (1-866-275-3247)
Mail claim forms to: Fallon Community Health Plan
P.O. Box 15121, Worcester, MA 01615

 PHCS or  MultiPlan Networks may be utilized for covered out of area plan services.

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For more information

Members can call The Employee Advantage dedicated customer service line at **1-877-498-1188**

Or visit The Employee Advantage website at www.TheEmployeeAdvantage.org

Providers can call the FCHP Provider Service line at **1-866-ASK-FCHP (1-866-275-3247)**

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Questions?

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