

# Medical facilities

## HHCS 2 ACA – Direct Care HMO network facilities

### Network hospitals – Massachusetts

Addison Gilbert Hospital, Gloucester  
Anna Jaques Hospital, Newburyport  
Athol Memorial Hospital, Athol  
Beth Israel Deaconess Hospital, Milton  
Beth Israel Deaconess Hospital, Plymouth  
Beverly Hospital, Beverly  
Brigham and Women’s Faulkner Hospital, Boston  
Charlton Memorial Hospital, Fall River  
Clinton Hospital, Clinton  
Emerson Hospital, Concord  
Harrington HealthCare at Hubbard, Webster  
Harrington Memorial Hospital, Southbridge  
HealthAlliance Hospital, Fitchburg  
HealthAlliance Hospital, Leominster  
Heywood Hospital, Gardner  
Lahey Hospital & Medical Center, Burlington

Lawrence General Hospital, Lawrence  
Lowell General Hospital—Main Campus, Lowell  
Marlborough Hospital, Marlborough  
Massachusetts Eye and Ear Infirmary, Boston  
MetroWest Medical Center, Framingham  
MetroWest Medical Center, Natick  
Milford Regional Medical Center, Milford  
Mount Auburn Hospital, Cambridge  
New England Baptist Hospital, Boston  
Newton-Wellesley Hospital, Newton  
Saint Luke’s Hospital, New Bedford  
Saint Vincent Hospital, Worcester  
Signature Healthcare Brockton Hospital, Brockton  
South Shore Hospital, Weymouth  
Tobey Hospital, Wareham  
Tufts Medical Center, Boston  
Winchester Hospital, Winchester

As a Fallon Health member with **HHCS 2 ACA Direct Care**, you have access to a unique benefit called the Peace of Mind Program. But what is the Peace of Mind Program? And how does it work? Find answers to those questions, and many more, below.

### What is the Peace of Mind Program?

The Peace of Mind Program is a benefit that provides HHCS 2 ACA Direct Care members with access to receive a second opinion and treatment for specialty services at certain medical centers in Boston.

### What are the medical centers included in the Peace of Mind Program?

They are:

- Beth Israel Deaconess Medical Center
- Brigham and Women’s Hospital
- Children’s Hospital
- Dana-Farber Cancer Institute
- Massachusetts General Hospital

### Are there any eligibility requirements I have to meet in order to use my Peace of Mind Program benefit?

Yes. In order to utilize your Peace of Mind Program benefit, you must meet the following criteria:

1. You must have seen a specialist in the same discipline, in your network, for the same condition within the past three months. For example, if you have seen an in-network orthopedic *surgeon* within the past three months, you can see an orthopedic *surgeon* at a Peace of Mind Program facility. However, if you have seen an in-network orthopedic *specialist* within the past three months, you can see an orthopedic *specialist* at a Peace of Mind Program facility, but not an orthopedic *surgeon*.
2. The specialty services you are seeking must be Fallon covered services (see your *Member Handbook/Evidence of Coverage* for a listing of services covered with your Fallon plan). The Peace of Mind Program may be used for all covered specialty care except infertility services, mental health, substance abuse, chiropractic services, dental care or speech therapy. The Peace of Mind Program may not be used for any primary care services, including internal medicine, family practice, pediatrics or obstetrics.
3. Your PCP must request a prior authorization from Fallon for you to see a Peace of Mind Program specialist. *Your PCP cannot deny you the right to access your Peace of Mind Program benefit.*

### Do I have to pay any extra out-of-pocket costs for services received through the Peace of Mind Program?

No. Any services you receive through the Peace of Mind Program are subject to your benefit plan’s standard cost-sharing amounts. For example, if your copayment to see an in-network specialist is \$60, you will pay the same amount to see a Peace of Mind Program specialist.

*\* The Peace of Mind Program is not available for all Fallon members. Please refer to your Member Handbook/Evidence of Coverage. Program eligibility and benefits may vary by employer, plan and product.*