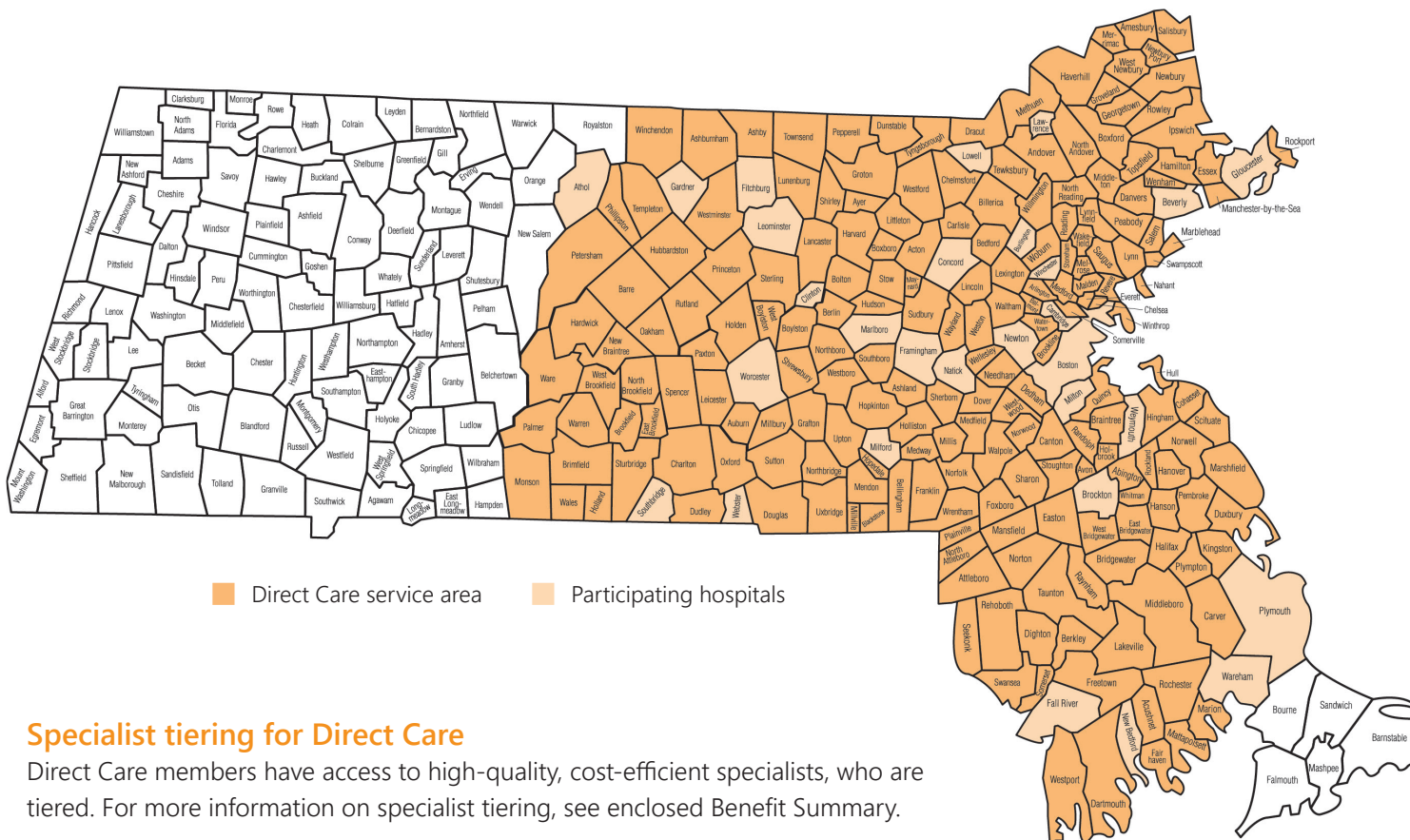


Direct Care

With Direct Care, a limited provider network, you have access to local doctors and community hospitals you know and trust. These providers are carefully chosen for their medical excellence, patient access and innovation. There are more than 26,000 participating providers in the Direct Care network.



Specialist tiering for Direct Care

Direct Care members have access to high-quality, cost-efficient specialists, who are tiered. For more information on specialist tiering, see enclosed Benefit Summary.

Direct Care provides guaranteed access for a second opinion and treatment for specialty services at several Boston teaching hospitals with the **Peace of Mind Program™**.

The medical centers included in the Peace of Mind Program are:

- Beth Israel Deaconess Medical Center
- Boston Children's Hospital
- Brigham and Women's Hospital
- Dana-Farber Cancer Institute
- Massachusetts General Hospital

To learn more about the Peace of Mind Program, see page 10.

Get more for less with Direct Care

- **Find your doctor.**
Visit fallonhealth.org/gic. Under "Tools for members," click "Find a doctor."
- **Receive** care from doctors and hospitals close to home and work.
- **Save** with \$0 wellness.
- **Receive** worldwide emergency coverage.
- **Get paid** for participating in healthy activities. It Fits!—one of the state's richest fitness benefits—reimburses up to \$200 per individual and \$400 per family!

Direct Care participating hospitals

Addison Gilbert Hospital – Gloucester
Beth Israel Deaconess Hospital – Milton
Beth Israel Deaconess Hospital – Plymouth
Beverly Hospital – Beverly
Brigham and Women's Faulkner Hospital – Boston
Charlton Memorial Hospital – Fall River
Emerson Hospital – Concord
Harrington HealthCare at Hubbard – Webster
Harrington Memorial Hospital – Southbridge
HealthAlliance Hospital – Fitchburg
HealthAlliance Hospital – Leominster, Tier 1
Heywood Hospital – Gardner
Lahey Hospital and Medical Center – Burlington
Lahey Medical Center – Peabody
Lawrence General Hospital – Lawrence
Lowell General Hospital, Main Campus – Lowell

Massachusetts Eye & Ear Infirmary – Boston
MetroWest Medical Center – Framingham
MetroWest Medical Center – Natick
Milford Regional Medical Center – Milford
Mount Auburn Hospital – Cambridge
New England Baptist Hospital – Boston
Newton-Wellesley Hospital – Newton
Saint Luke's Hospital – New Bedford
Saint Vincent Hospital – Worcester
Signature Healthcare Brockton Hospital – Brockton
South Shore Hospital – Weymouth
Tobey Hospital – Wareham
Tufts Medical Center – Boston
Winchester Hospital – Winchester

Direct Care physician groups

Acton Medical Associates
Allied Pediatrics of Greater Brockton*
Brockton Area Primary Care, LLC *
Cape Ann Medical Center
Cape Ann Pediatrics
Charles River Medical Associates
Greater Lawrence Family Health Center
Harrington PHO Physician Hospital Organization
HealthCare South, P.C.*
HealthFirst Family Center (Fall River)
Highland Healthcare Associates IPA
Jordan Physician Associates, Inc.
Lahey Clinic Physicians
Lawrence General IPA
Lowell General PHO
Mass Bay Medical Associates, LLC*
Merrimack Valley IPA*
Metrowest Quality Care Alliance*

Milton Primary Care, LCO*
Mount Auburn Cambridge IPA
Newton-Wellesley PHO
Northeast PHO
Pediatric Associates of Brockton, Inc.*
Pentucket Medical
Plymouth Bay Primary Care, LLC*
Primary Care Medical Associates*
Reliant Medical Group
Saint Vincent Medical Group
Signature Healthcare Bridgewater-Goddard Park
Medical Associates
Signature Healthcare Brockton Hospital
Southboro Medical Group
Southcoast Physicians Network
Tufts Medical Center Physicians Organization, Inc.*
Woburn Pediatric Associates, LLC*

**A New England Quality Care Alliance Group*